



Dutch Parrot Rescue

The Dutch Parrot Rescue (D.P.R. or Stichting N.O.P. in Dutch) still exists and closely collaborates with Zoo Veldhoven. We are still at the address Wintelresedijk 51 in Veldhoven, The Netherlands. Our mission also hasn't changed. We still offer a home to exotic birds that people no longer can take care of.

People contact us for a variety of reasons. Many birds are in bad health due to neglect, stress and/or the wrong housing and care. At the D.P.R. they get proper medical care to get healthy again. Once they have regained their health, and we assessed their needs, they get a new 'forever home' in one of the aviaries of Zoo Veldhoven.

We like to emphasise that birds that come into our care stay with us. They are not commercially sold nor given back to their previous owner.

Awareness campaign

Most birds are offered to us by private individuals. Therefore we consider it our duty to inform people about exotic birds as pets. By raising awareness we hope to avoid ill-considered purchases and also prevent health and behavioural problems by beloved pets.

Relinquishing your pet bird to the D.P.R.

Are you considering of surrendering your pet bird into our care? Naturally, you'd like to know what future your bird can expect at the D.P.R. Here we wish to explain our procedure to you.

Surrender is irrevocable

Please be aware that once you relinquish ownership to the D.P.R., your decision is irrevocable. We do not return birds to their previous owners. Nor are animals sold to third parties. Your pet stays with us for the rest of his (or her) life.

Health

A lot is going to change for your beloved pet. Your bird moves from a cage in your living room to one of our outdoor aviaries. He gets less personal attention than he is used to, and perhaps comes into contact with conspecifics for the first time. You can imagine that these changes are causes for stress.

(Prolonged) stress reduces the health of your pet. Older birds and those that are already in poor condition are especially susceptible. They may become ill or even die. Of course we'll provide him with the best possible care to minimize the risk, but please be aware that the possibility exists.

A new home

After arrival your bird will be kept in our quarantine area to monitor its health. This way we can respond quickly to signs of illness. It also prevents the spread of disease amongst our own collection of birds. We use the time in quarantine to find a fitting aviary. We prefer to house your pet with conspecifics, for example in one of Zoo Veldhoven's large flight aviaries. Is your bird incapable of flying? Then a place in one of our climbing aviaries is more suited to his needs.

Visit

You're most welcome to visit your pet. You can visit us during opening hours at Zoo Veldhoven and with a valid ticket. Just ask one of our employees if you can't find your beloved pet. Please note that you're allowed to feed our exotic birds with home-brought fruits like grapes, apple, mango, pear and melon.

Procedure for acceptance

Have you decided to surrender your exotic bird into our care? Please read the information below carefully. To prevent disappointment we have an application procedure. Solely to find out if your pet belongs to a protected species. If so, we can't simply accept your pet bird but need prove of legal origin. Depending on the species, this is either a seamless closed footring or even a CITES-document (i.e. EU-certificate).

Therefore, we would like to receive information about your bird by e-mail. Does everything check-out? Then we can proceed to make an appointment to bring your pet. If not, then we will explain the steps you have to take first.

Information required

To determine whether we can accept your bird, we would like to receive your reply on the answers below. Please also send us a clear picture of your bird, for us to verify the species.

- 1 Are you the owner of the bird? Or are you allowed to act on behalf of the owner?
- 2 What is the name of the species? Please give us the English name and the scientific name.
- 3 Does your bird have an identification number, such as a seamless closed footring or a microchip? If so, what is the number?
- 4 What is the origin of the bird? (How did you come by the bird? Who was the previous owner?)
- 5 How old is the bird?
- 6 Do you have an EU-certificate (or other CITES document) for the bird? If so, please send us a copy for verification of validity.
- 7 Why do you wish to relinquish ownership to the D.P.R.?

You can send your answers and the photo to info@zooveldhoven.nl. We will reply within a few work days. Please note that we are happy to explain the procedure by telephone if you require so, but that we need the above information in writing.